



October 30, 2013
Via Overnight Delivery & E-Mail

Telecommunications Division
New Hampshire Public Utilities Commission
21 South Fruit Street
Suite 10
Concord, NH 03301-2429

NHPUC 31OCT13PM4:38

**RE: tw telecom data services llc
CLEC Application for Registration**

Dear Sir or Madam:

Enclosed for filing, on behalf of **tw telecom data services llc**, please find the contact escalation list per the request of Staff. The list should be added to the application and supporting documents submitted on behalf of **tw telecom data services llc** originally filed on September 27, 2013. Additional information requested by Staff is listed below.

1. NHPUC Form CLEC-10, Section 3
The third primary telecommunications service the company will offer is Supplemental Services, i.e., Business Line and Terminal Features, Directory Assistance Service, Hunting.
2. NHPUC Form CLEC-10, Section 3
The company will offer the proposed services in FairPoint Communications - NNE service area.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3002 or via email to cwrightman@tminc.com. Thank you for your assistance in this matter.

Sincerely,

Connie Wightman
Consultant

cc: Tammy Chatfield - tw telecom
file: tw telecom - New Hampshire - Local
tms: NH11300a

Enclosures

CW/bc



tw telecom data services llc

CONTACT ESCALATION LIST

Response to Question 11 of NHPUC Form CLEC-1

Please have your Account Number, Circuit ID Number and/or Trunk ID Number ready for faster assistance.

Maintenance & Trouble Reporting: 800-829-0420

First, call **800-829-0420** and request to speak to a Manager

If you do not receive a return call within 15 minutes, then call:

1st Contact Person

Name Jeff Hathcote
 Title Director, Customer Technical Assistance Center
 Complete Mailing Address 10350 Park Meadows Drive
Littleton, CO 80124
 Phone Number 303-566-1757
 Cell Number 720-810-9626

If you do not receive a return call within 15 minutes, then call:

2nd Contact Person

Name Kendall Karle
 Title Vice President, Operations
 Complete Mailing Address 10350 Park Meadows Drive
Littleton, CO 80124
 Phone Number 303-566-1273
 Cell Number 303-588-3857

If you do not receive a return call within 15 minutes, then call:

3rd Contact Person

Name Beth Lackey
 Title Senior Vice President, Operations
 Complete Mailing Address 10350 Park Meadows Drive
Littleton, CO 80124
 Phone Number 303-566-1224
 Cell Number 303-808-2201